

May 2002

Bachelor of Computer Application (BCA) Examination

VI Semester

Principles and Practices of Management

Time : 3 Hours]

[Max. Marks : 50

Note- Attempt any five questions. Each question carries equal marks.

1. Management has been defined as "Getting things done through people." Comment on this definition.
2. Why do management analysis and practice require a systems approach? Do managers operate in an open or closed system? Explain.
3. Why has Fredrick Taylor been called "The father of scientific management." and Henri Fayol "The father of modern management theory"?
4. "Planning is looking ahead, and control is looking back." Comment.
5. What in your judgement, makes an organization structure "Good"? How do "Good" organization structures support leadership?
6. Compare and contrast the Maslow and Herzberg theories of motivation. On what grounds has the Herzberg theory been criticized?
7. If you were selected to be the group leader for a class project (e.g. to make a case study of a particular Co.), which leadership style or what behavior would you use? Why?
8. Write short notes on any two of the following :
 - (a) Management By Objectives.
 - (b) Managerial Control.
 - (c) Decision Making Process.
 - (d) Classical Human Theory.

* * *